

Regulations of the FEST Congress 2025 of Warsaw

25-27 September 2024

Terms and conditions of service

FEST is the European trade body to which national trade associations join to represent the interests of the sanitary and central heating articles distribution across Europe.

The FEST Congress is an event provided by FEST, hosted in 2025 by Sanpol Sp. Z o.o., that will take place between 25nd-27th September 2025, in Warsaw.

1. Ways to participate in the FEST Congress

- Stationary
- Online

2. Participation costs

2.1. Costs for the:

- FEST associate members
 - FEST regular members
 - Entities associated to the FEST regular members
 - Entities authorized by FEST Board
- Congress fee: 500,00€ per person (425,00€ per person registered before 01/06/2025)
- Partner package: 400,00 € per person (340,00€ per person registered before 01/06/2025)
- Accommodation at Hotel Sofitel Warsaw Victoria:
 - Option for 1 or 2 nights
 - Double room including breakfast (195 € per night)
 - Single room including breakfast (180 € per night)

2.2. Costs for the standard participants (not associated with FEST)

- FEST associate members
 - FEST regular members
 - Entities associated to the FEST regular members
 - Entities authorized by FEST Board
- Congress fee: 500,00€ per person (425,00€ per person registered before 01/06/2025)
- Partner package: 400,00 € per person (340,00€ per person registered before 01/06/2025)
- Accommodation at Hotel Sofitel Warsaw Victoria:
 - Option for 1 or 2 nights
 - Double room including breakfast
 - Single room including breakfast

2.3. Costs for the online participants

- Congress online fee: 200,00€ per person (170,00€ per person registered before 01/06/2025)

3. The Stationary Congress fee includes:

- Congress activities as listed in the program.
- Travel inherent to the activities as listed in the program.
- Lunch and dinner as listed in the program.
- Drinks during lunch and dinner as listed in the program (excludes drinks not provided for in the program).

4. The Partner Package includes:

- Travel inherent to the activities as listed in the program.
- Lunch and dinner as listed in the program.
- Drinks during lunch and dinner as listed in the program (excludes

drinks not provided for in the program)

5. The Congress fee and Partner Package do not include:

- Transfer to the hotel on the day of arrival and departure.
- Accommodation taxes charged at the hotel.
- Drinks and other expenses in the room bill (must be paid upon check-out).
- Personal expenses.
- Anything that is not explicitly mentioned in the program.
- Garage or parking fees.

6. Registration

- For the stationary participants registration is possible until 15/08/2025, through the website www.festcongress2025.com

For the online participants registration is possible until 25/09/2025, through the website www.festcongress2025.com.

- The participant must read the general terms and conditions at the time of registration.
- The participant must explicitly agree to these terms and conditions for registration accomplishment.
- Registration is valid once the payment has been completed.

7. Payments

To make a payment, please contact us at the email address:

info@festcongress2025.com. You will receive a proforma invoice ready for payment within 24 hours during the workweek.

Once the payment is made, we will send you the final invoice.

8. Documents

After registration and valid payment, the participant will receive the registration confirmation and invoice at the email address provided.

9. Organization and coordination

Sanpol Sp. Z o.o

Pokrzywno 8

61-315 Poznan

Poland

contact: info@festcongress2025.com

10. Cancellation

10.1. Any type of cancellation must be made by email to info@festcongress2025.com, otherwise the reservation will remain in effect.

- If cancellation is requested before 30/04/2025, the amount paid for the event is 100% refundable to the IBAN provided.
- If cancellation is requested from 01/05/2025 to 31/07/2025, 50% of the amount paid for the event is refundable to the IBAN provided.
- For cancellations after 31/07/2025, there will be no refund of amounts paid.
- For each refund requested, a fee of 100,00€ will be charged to cover administrative and banking costs.

10.2. If the participant cannot attend the event, a colleague can take his/her place, in the same conditions that have been registered. All the information related with the substitution must be made by email to info@festcongress2025.com.

11. Personal Data Collected

By registering in Warsaw's Fest Congress, the participant authorizes the personal data provided by him/her when registering and during his/her participation in the event to be processed by FEST and its members and associates. All personal data collected during the event may be used in marketing communications intended to promote the Fest Congress and the FEST association. The participant cannot demand any type of compensation for the use of his/her personal data by FEST and its members and associates.